

HUBBARD COMMUNICATIONS OFFICE
Saint Hill Manor, East Grinstead, Sussex

Remimeo HCO POLICY LETTER OF 5 AUGUST 1972

Registrar

Hat

EO Hat

Tech

Qual

FAST FLOW REGISTRATION

(Applies also to Div 6 Public Regs.)

A Registrar's job is a piece of cake, provided she applies FAST FLOW Registration.

FAST FLOW is explained in HCO PL 6 Feb 68 "Organization - The Flaw".

A Registrar to apply FAST FLOW Registration simply signs people up and takes their money regardless of who they are or what they are.

That a person might be a Troublesome Source or whatever, is of NO concern to a Reg. Such a person would be handled as necessary by Qual or Ethics, but after he's been signed up, invoiced in and routed onto service.

If a Reg should sign up a Troublesome Source she does not have to now check out on Physical Healing Policy, or be drilled on how to spot PTSes so she won't sign up a person of this type again, or even go so far as to be Comm Eved and made to be careful of who she signs up so as to solve Refund Requests and satisfy Tech Secs. She must be allowed to do her job, which is to sign people up and take their money, and when paid in full route them on for service.

It's Division 2's baby (and Div 6's) to drive in more business than the org can handle, make it more money than it can waste and let the org solve the jams thus brought about.

Now that we're getting in FAST FLOW Registration a Reg will have no problem getting in the business and the bread. She can shed her Ethics Officer hat and "Come back later when you've cognited" routine.

There is to be no figure figure over who a Reg should and shouldn't sign up. Neither is anybody first routed to Ethics by the Reg to check over whether or not they're okay to accept for org services as "look PTS", or made to fill in a form to determine if a Troublesome Source, nor is Tech listened to when they say not to sign up Joe Blow as "He's a dog case and we really can't handle him". Or sorry, "We're short on Auditors", or "Our Supervisor is off sick." Tech can cope.

If a Reg feels Tech Delivery is poor in quality, OK she can demand of Tech that it produce and hold its own (OEC Vol 0 Page 46), but whatever the Tech quality may be she never stops getting people in for service.

If it should happen that a Reg does sign up and collect money from a declared SP or person(s) connected to Suppressive Groups then it must be the Ethics Officer who quickly and efficiently handles that person per Policy on declared SPs

and Groups. But if one were to say a Reg can sign up everybody and anybody except SPs and persons connected to SP Groups there would go your FAST FLOW Registration as the Reg could get into a scene of checking with each prospective customer whether or not they are SP, and before long we are back to where we started with a Reg being an Ethics Officer and a stop on the line.

Institutional and Shock Cases will be picked up by the D of P or D of T and handled accordingly to the Policy written for such persons.

A Reg has been too much concerned with Troublesome Sources and other types and so much so that her job has become unnecessarily complex. She is not an independent decision point. Introducing opinion into who a Reg should sign up is a study of "How crazy can one get" and a violation of HCO PL 13 March 65 "The Structure of Organization What is Policy" page 342 OEC Vol 0, and HCO PL 16 April 65 "Handling the Public Individual", page 56 OEC Vol 2.

FAST FLOW Registration does not now mean the Gradation Chart or the Bridge is cancelled out, or persons can be routed onto training or processing without having paid in full, or promised services the org is not qualified to deliver. Standard Reg Policy covered in OEC Vol 2 is still in force and now that the barriers are down a Reg more than ever, will be able to do her job and wear her own hat free of unnecessary harassment or "being careful" over who she signs up so as to avoid heat from seniors or Tech.

As of this date, a Registrar may only get in hot water for neglect of duty, NOT for trying to do her job, which is "To help Ron sign up individuals for technical services who come into the org and take their money and sign up individuals again for further technical services and take their money and increase the activity and production of the org."

With FAST FLOW Registration it's a cinch for a Reg to turn those Reg Ints into GI and Paid Starts.

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for

L. RON HUBBARD
FOUNDER